

User Policy

Welcome to rteedge.com, a telephone service provider committed to connecting you globally while ensuring your privacy and data protection. This Privacy Policy outlines our practices regarding the collection, use, and safeguarding of your personal information through our website and services.

Privacy Policy

Rural Telecom Experts, Inc. and all its affiliates ("Rural Telecom Experts, Inc.") will not trade, sell, or disclose to any third party any form of customer identifiable information without the consent of the customer (except as required by subpoena, search warrant or other legal process or in the case where failure to disclose information will lead to imminent harm to the customer or others). This includes information derived from registration, subscription, and use of the Rural Telecom Experts, Inc. or affiliates service.

Collection / Use of Information

Rural Telecom Experts, Inc. shall collect and use customer identifiable information for billing, provisioning of service, to solve problems associated with service, and to inform customers of new products or services that will better meet their needs. Rural Telecom Experts, Inc. will use customer identifiable information to market products and services to the customer, but will not disclose or make available any customer identifiable information to any third parties seeking to market products. If a customer chooses not to participate in direct marketing of new products and services from Rural Telecom Experts, Inc., that customer's information will not be used for the purpose of marketing new products.

Security

Rural Telecom Experts, Inc. has invested and deployed a wide variety of technology and security features to ensure the privacy of customer information on its network. In addition, Rural Telecom Experts, Inc. has implemented strict operations guidelines to ensure customer privacy is safeguarded at every level of its organization. Rural Telecom Experts, Inc. will continue to revise policies and implement additional security features as new technologies becomes available.

Communications

Rural Telecom Experts, Inc. will not read, listen to or disclose to any third parties private e-mail, conversations, or other communications that are transmitted using Rural Telecom Experts, Inc. services except as required to ensure proper operation of services or as otherwise authorized by law.

Unlawful Activity

Rural Telecom Experts, Inc. may use customer identifiable information to investigate and help prevent potentially unlawful activity or activities that threaten the integrity of service or network integrity or otherwise violate Rural Telecom Experts, Inc.'s Service Level Agreement.

You agree not to use, and not to encourage or permit any End User to use, Rural Telecom Experts, Inc.'s services in any prohibited ways, including but not limited to:

- Utilizing the Services to participate in or promote illegal, abusive, or disruptive activities that affect Rural Telecom Experts, Inc. business or any third party.
- Utilizing the Services in any way that could expose Rural Telecom Experts, Inc. or any third party to liability, harm, or risk.
- Initiating or enabling, whether deliberately or inadvertently, a denial of service attack on any of the Services, or engaging in any behavior that negatively affects the availability, reliability, or stability of the Services.
- Engaging in any unsolicited advertising, marketing, or other activities that violate applicable marketing laws and regulations, including but not limited to the Telephone Consumer Protection Act, the CAN-SPAM Act of 2003, and the rules and regulations of the Federal Communications Commission or the Federal Trade Commission, as well as similar state laws.
- Using the Services for any unsolicited or harassing communications (commercial or otherwise), such as unwanted phone calls, SMS or text messages, voice mail, or faxes, including contacting individuals who have not provided consent or who have revoked their consent to receive communications from you.
- Utilizing the Services to participate in or facilitate fraudulent activities.
- Violating or aiding in the violation of any local, state, federal, or international law or regulation, including those related to the transmission of data or software.
- Creating a false identity, forged email address or header, or phone number, or otherwise attempting to deceive others regarding the sender's identity or the origin of a message or phone call, including non-compliance with the Truth in Caller Identification Act and its implementing regulations.
- Using the Services, or any component of the Services, in any manner not authorized by Rural Telecom Experts, Inc.

Account Information

Rural Telecom Experts, Inc. will do its best to honor requests from customers for account information, for example, name, address, company, or billing information. The customer is responsible for ensuring that the information on file with Rural Telecom Experts, Inc. is current and accurate.

If you have any questions about this Privacy Policy, please contact us at [Contact](#)